

Position Description

Senior Valuer

We're an ambitious property insights business investing in our future. Our goal is to revolutionise how property information is shared and experienced, to enable our customers to make better decisions. 100% New Zealand owned, QV is focused on its customers and they're at the heart of what we do. As a State-Owned Enterprise, we're proud to help our local communities.

Quotable Value Australia Pty Ltd (QV Australia) is a wholly owned subsidiary of Quotable Value, established in 2000. Quotable Value Australia provides specialist services for the local government sector with a focus on rating and taxation work.

Our people are vital to our success. That's why we're proud to offer flexible working arrangements, enabling people to fit work around their busy life schedule. Offering a competitive remuneration package and professional development, supporting our people to reach their full potential.

PURPOSE OF THE ROLE

As a Senior Valuer you will be working in a future focused team responsible for carrying out professional valuation services for clients, primarily the provision and Rating and Land Tax valuations for Property NSW. You will also be expected to contribute to the development of the business, including prospecting for new customers and you will mentor and train staff within the team as and when required.

WHO YOU REPORT TO

You report to the Manager of our QV Australia Operations team.

WHAT YOU'RE RESPONSIBLE FOR

- Deliver valuation services that meet Company and professional standards.
- Manage rating and land tax valuation contracts ensuring all targets are met.
- Provision of valuation services for rating and taxation purposes. For Senior Valuers, these valuations are likely to be of a more complex nature, and are likely to include rural, commercial, industrial, rural and specialist properties.
- Provision of valuation services for contestable clients. These valuations are likely to be varied in nature, ranging from valuations for sale and purchase or mortgage purposes through to asset and insurance valuations of specialist properties.
- Carry out professional valuation services ensuring that business performance targets are achieved.
- Follow, meet and implement all standards set in the Contract with PNSW for the Provision Of Land Valuation Services for Government Rating and Taxation.
- Development and management of customer relationships with key customers.
- Provide professional oversight, leadership, training and supervision of valuers. Complete the performance management (objectives and reviews) of the valuers and support staff.
- Assist the Manager in achieving financial returns.
- Contribute to the QVA Procedures/Quality Manual and QVA client management plan and ensure implementation of.
- Maintain up-to-date knowledge of legislation, practices and technology effecting valuation.
- Assist with professional development of other valuing staff. This may include provision of formal training and mentoring.
- Ensure that the valuation basis being used by Valuers is correct.
- Identify and evaluate business opportunities in the Local Government and commercial sectors.
- As requested, undertake projects or activities as required by the business.
- Complies with QV Group Health and Safety Policy at all times and actively contributes as an individual at team and local levels



KEY RELATIONSHIPS

External	<ul style="list-style-type: none">• Contract Manager, District Valuers and other key personnel within the PNSW and Valuer Generals Department• Local Authority key contacts
Internal	<ul style="list-style-type: none">• Valuers• Senior Valuers• Support Staff

WHAT SKILLS & EXPERIENCE YOU NEED

- API member with Certified Practising Valuer status
- Unrestricted Valuer status
- Valuation experience with varied properties is required
- Experience in provision of valuation services for rating or taxation purposes is ideal but not essential.
- Good understanding of relevant legislation and standards
- Exceptional written and verbal communication skills with the ability to handle sensitive and confidential material with integrity
- Commitment to equal employment opportunity
- Well-developed analytical skills
- Excellent time-management with the ability to work under high pressure
- Professionally presentable at all times
- Good relationship management skills
- Advanced level of computer literacy with a demonstrable knowledge of Microsoft Word, Excel and Outlook
- You will have a collaborative working style yet be able to stand on your own two feet
- You will be a doer, capable of speedily delivering high volumes of quality work, yet also be flexible and able respond to incoming requests.
- You will be curious, and keen to learn more, and constantly looking at what's possible.